

Privacy Policy

The Sulphur Experts Web Site was developed and is hosted in Canada. This Privacy Policy is intended to comply with Canada's federal privacy laws including the *Personal Information Protection and Electronic Documents Act* (S.C. 2000, c 5) and the ten key principles of the Canadian Standards Association Model Code for the Protection of Personal Information (CAN/CSA – Q830-96).

This Policy applies to all visitors to the Sulphur Experts web site.

This policy describes the ways Sulphur Experts collect, store, use and protect your personal information. You accept this policy and consent to such collection, storage and use when you sign up for one of our Technical Training Courses or any other feature, technologies or functionalities offered by us on our website. We may amend this policy at any time by posting a revised version on our website.

Personal Information.

"Personal information" is personally identifiable information such as your name, residential address and email address and includes information about any services or products you may subscribe for or acquire from Sulphur Experts, credit card information and billing records. Personal Information is collected by Sulphur Experts only when you, as a visitor to our Web site, specifically and knowingly choose to provide it to us.

Publicly available information, such as a directory listing of your name, address, telephone number and electronic address is not considered personal information.

Non-Personal Information. When you browse through this web site, you do so anonymously. Sulphur Experts does not collect personal information about you unless you voluntarily provide it to us by interacting with the site or submitting an inquiry to us. Our servers automatically log information about visits to this web site in the normal course of establishing and maintaining web connections. The server logs record statistical information, such as visitors' IP addresses, time and duration of visit, and web sites visited. We collect this information so that we may continuously improve our web site content and do not collect information that would allow us to identify individual visitors.

Submitting Inquiries. You may submit an inquiry to us through the "Contact Us" portion of the site. We may ask for certain personal information such as your name, and relevant contact information such as your e-mail address. We collect this information in order to enable us to respond to your inquiries in as thorough a manner as possible.

Purposes for Collection, Use, and Disclosure. If you do provide us with personal information, Sulphur Experts will use the personal information to communicate with you and provide you with requested information. We may also use personal information to provide you with more information related to our services and organization.

Consent. The provision of personal information by a visitor to our web site constitutes consent for Sulphur Experts to collect, use, and disclose personal information for the purposes stated in

this Policy. You may also withdraw your consent to any further collection, use or disclosure of personal information which you may have provided at any time by giving Sulphur Experts prior reasonable notice.

Release of Personal Information. Unless you specifically authorize Sulphur Experts to release your personal information, or release is required or permitted by law, Sulphur Experts will not sell, lease or trade your personal information to other third parties. Anonymous or “non-personal” information gathered by Sulphur Experts through your use of our web site may be used for technical, research and analytical purposes. We do not use or disclose personal information for any purposes other than those for which it was collected, except with your consent or as required by law. Personal information is retained only as long as is necessary for the fulfillment of the purposes for which it was collected, or as required by law.

Accuracy. Sulphur Experts will make all reasonable efforts to ensure that personal information is as accurate, complete, and current as required for the purposes for which it was collected. If you find any inaccuracies in our information, please inform us and we will make the appropriate corrections promptly.

Web Site Matters

Cookies. "Cookies" are a feature of every Internet software browser and are used to collect information anonymously and to track user patterns on a web site. A cookie is a small text file that is placed on the hard disk drive of your computer by a web site. Cookies contain a unique identification number that identifies your browser, but not the visitor, to our computers each time you visit our web site. Cookies tell us which pages of our web sites are visited and by how many people. The use of cookies is an industry standard and many major browsers are initially set up to accept them. You can reset your browser to either refuse to accept all cookies or to notify you when you have received a cookie. However, if you refuse to accept cookies, you may not be able to use some of the features available on Sulphur Experts' web site. Cookies are used to establish a user session and allow our computers to correctly provide visitors to our web site with the appropriate frames and content. Our cookies will not follow your travels on the World Wide Web.

Security. Our web site has industry standard security measures in place to protect the loss, misuse and alteration of the information under our control. While there is no such thing as "perfect security" on the Internet, Sulphur Experts will take all reasonable steps to ensure the safety of your personal information.

Links to Other Web Sites. Our web site may contain links to other web sites. Sulphur Experts is not responsible for the privacy practices or the content of such other web sites and expressly disclaims all liability associated with your use of and the content of such other sites.

Rights, Access and Changes

Accountability. Sulphur Experts is accountable for all personal information under its control. Sulphur Experts has appointed a Privacy Officer who is designated as responsible for our privacy policy. The Privacy Officer can be reached by sending an email to the following address and typing “Privacy Officer” in the subject area.

Email: info@sulphurexperts.com

Telephone: 1-403-215-8400

Regular Mail: 12 Manning Close NE, Calgary Alberta, Canada, T2E 7N6
Attention: Privacy Officer

Access. You have the right to access your personal information under the control of Sulphur Experts. Upon request in writing to the Privacy Officer at the address listed above, you will be informed of the existence, use, and disclosure of your personal information and you will be given access to that information. Except in limited circumstances, as specifically provided by applicable privacy legislation, Sulphur Experts can tell you whether we hold personal information about you. Sulphur Experts will only refuse access to information about you in those circumstances permitted or required by applicable privacy legislation. If Sulphur Experts refuses access to you, reasons for such refusal will be provided. Exceptions may include information that contains references to other individuals or information that cannot be disclosed for legal or security reasons.

Revisions to this Privacy Policy. The development of Sulphur Experts' policies and procedures for the protection of personal information is an ongoing process. Due to changes in technology and legal requirements, we may revise this policy from time to time. Please ensure that you refer to the current version of the Sulphur Experts Privacy Policy.